

BRISTOL VINTAGE TERMS & CONDITIONS

General

All our stock is vintage so, although in good condition with no chips or cracks, please expect normal vintage appearance with some wear and tear on patterns and gilding. We think this just adds to the nostalgic feel.

We have a beautiful eclectic collection in all colours and normally hire our crockery mismatched, but please let us know on booking if you would like us to match up sets.

Payment

We require a 50% non-refundable deposit on booking, along with signed terms and conditions. The balance of payment is required 30 days before the event.

Cancellation

If, due to unforeseen circumstances, you have to cancel your event we are able to refund 50% of the FULL amount with 2 weeks notice. For any less than 14 days notice, unfortunately, we will have to charge the full amount.

Delivery

As stated we will deliver the day before. We always leave in plenty of time but we can't be held responsible for forces of nature and traffic jams so please allow enough time when booking for us to reach you!

Breakages

At the time of final payment we would also ask for a separate cheque for £100 to cover any breakages. This cheque will be refunded within 7 days after your event as long as the crockery is returned undamaged. If there are any breakages we will let you know within 48 hours and make deductions as follows:

Cup/Saucer	£3.50
Side plates/sugar bowls/milk jugs	£3.00
Large plate & serving bowls	£6.00
Cake stands (depending on tier size)	£15-£25
Teapots	£8.00
Other items – price dependent on item, agreed upon booking.	

Washing Up

As washing up is included in our price, please could you remove any food from the crockery before re-packing and returning. PLEASE, PLEASE don't be tempted to put the crockery in a dish-washer as it's very easily damaged.

Length of Hire

We usually deliver our items the day before the event and collect the day after, but please call us if you need to extend the hire period and, if we can, we'd love to help.

Liability (The legal bit!)

Bristol Vintage can accept no responsibility for any injury or damage to any persons cause by items hired or sold and can accept no liability arising from any event involving or concerning hired or sold items. All items are hired solely under the hirer's responsibility.

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I confirm that I have read and understand the above Terms and Conditions and agree to abide by them.

Signature of Hirer

Name of Hirer (printed)

Address

Date